

Billing Schedule/Delinquent Procedures approved by the Borough Council. Utility bills sent to homeowners/landlords, show previous and current reading and are calculated in thousands.

Rates: Min 8,000 Gallons - \$93.00/Qtr Water - \$107.00 Sewer - \$ 66.00 Garbage. For every 1,000 gallons after 8000, it is \$6.88 per thousand/water and \$7.54 per thousand/sewer.

1 <sup>st</sup> Qtr – Nov-Jan – Water/Sewer Jan-Mar - Garbage	Reading – First Week February Bill Sent – First Week March Due Date – First Week in April (On Bill)
2nd Qtr – Feb – Apr – Water/Sewer Apr – June – Garbage	Reading – First Week May Bill Sent – First Week June Due Date – First Week in July (On Bill)
3 <sup>rd</sup> Qtr – May – July – Water/Sewer July – Sept – Garbage	Reading – First Week August Bill Sent – First Week September Due Date – First Week in Oct (On Bill)
4th Qtr – Aug – Oct – Water/Sewer Oct – Dec – Garbage	Reading – First Week November Bill Sent – First Week December Due Date – First Week in Jan (On Bill)

After due date 10% penalty applies to all outstanding balances, even if you have a payment plan. Bills received postmarked after due date considered late even if the check is dated on or before due date. The Borough does not accept pre-dated checks. Thirty (30) days after due date, we sent out delinquent letters to landlords and homeowners. EFFECTIVE 10/01/05 – POSTING FEES HAVE BEEN INCREASED TO \$40.00; OFF FEES AND ON FEES FOR NON-PAYMENT ARE NOW \$50.00 EACH.

Water/Sewer Policies:

The Borough will no longer allow residents to carry a balance of \$50.00 or less from one quarter to another to prevent shut off. Unfortunately too many customers are doing this and the Borough is in need of their revenues to pay their expenses.

The Borough has been receiving customers' payments through their banks. Unfortunately the processing center that cuts these checks will date the checks with the due date, but do not send the checks out in time and when they arrive at the office (with no postmarked date) after the due date, they are considered late. This is a reminder to our customers who do pay by this method that they need to get with their bank to make sure that they process their payments in time to be received by the Borough by the due date. If not, they will be considered late and the 10% penalty will be applied.

The Borough had considered using debit/credit cards for payments, however the different bank fees and card machine rentals would have to be passed on to the customers, and it was decided that it would not be fair to the people who don't use cards to incur these additional fees. The Borough does not accept PLASTIC for payments.

The Borough has recently contracted with Swiftreach to compile a water emergency call list. If we do not have a good working phone number for you, you will not be notified of any emergencies and the Borough will not assume responsibility for you not being contacted. Please contact the borough and supply them with your phone number (either home number or cell number).